

We are a welcoming, creative, hardworking group on a musical mission to create a better world connected through music, arts and culture.

As a member of the CKUA team, you'll enjoy a music-centric, arts-focused office culture and a professional, eclectic mix of colleagues. CKUA offers bright, modern workspaces in the beautifully restored Alberta Hotel in Edmonton and Calgary Foundation Studio at The National Music Centre.

Our CKUA team currently seeks a

Director, Information & Broadcast Technology

To lead a dynamic technical team of information and broadcast technology professionals who bring their talents to delivering engaging, inspiring content, CKUA is renowned for globally.

Throughout your career, you have demonstrated an eye for the future and emerging technologies. You see ways to integrate and leverage their combined strengths to achieve superior performance. Whether streaming, digital, analog, satellite or the various corporate applications and infrastructure needed for CKUA to fulfill our commitment to the community, CKUA relies on you and your team of IT, digital and broadcast professionals as the backbone of our business

We are not looking for a plug-and-play technology professional. If you are curious, willing to roll your sleeves up, leverage technology to help a modern media organization thrive, and solidify our information and broadcast technology infrastructure, you are someone we want to meet. It is hard to imagine a technology ecosystem that provides the opportunity to work the full spectrum - from desktop to transmitter, satellite, and beyond. This is an opportunity without equal in Canada!

Beyond the technology, we expect you to take pride every day, knowing you and your team are responsible for bringing CKUA to the world.

Your Career Experience will demonstrate:

- Expert knowledge of multifaceted and complex technology environments, including LAN/WAN networking, information architecture, business continuity planning, cloud-based solutions, network security and application development.
- Expert proficiency with a variety of computer and mobile device platforms.
- Significant expertise with Microsoft Office 365, complimented by extensive experience implementing hardware, software, and Software as a Service projects.
- Capable of overseeing the installation of new or rebuilding existing servers to achieve sustained and secure performance.
- Experienced in configuring hardware, various peripherals, services, settings, and directories, with a full understanding of storage requirements and options.



- Develop and maintain installation and configuration procedures and templates to ensure business continuity and consistent practice through appropriate industry standard documentation.
- Knowledgeable of Cyber Security strategies and deployments.
- Knowledgeable and experienced in Office 365 Hybrid deployments and project management software.
- Experience with radio broadcasting and internet streaming technology and systems is considered an asset. The desire and capacity to learn about these systems is a must.

Preferred Technology Experience

- Thorough knowledge of e-mail environments, including Microsoft 365
- Directory, Hyper-V, Microsoft 365, Storage, Servers, and Azure
- SAN administration experience is preferred (Q-Nap and EMC)
- Knowledge and understanding of AOIP technology.
- Possess a basic understanding of networking concepts, systems, and services, EG ISP services, routers, firewalls, switches, and TCP/IP.
- Extensive experience with Server consolidation and migration
- Firm understanding of radio and television broadcasting systems to broadcast, receive signals, and regulate audio clarity

Your attention to detail and ability to prioritize and organize assignments and resources is key to meeting the challenges of this role. In addition, as a member of the executive team, you will have direct involvement in defining and upholding CKUA broadcast and operating standards, including reporting requirements and other associated regulatory or internal reporting needed to support our licensing obligations.

Throughout your career, you have gained valuable supervisory experience and demonstrated a high degree of respect and sensitivity to stakeholders you have interacted with in previous roles. As a representative of CKUA, your commitment to our organizational values will guide your interactions with our broader community.

This full-time position is based in Edmonton.

Please forward your expression of interest, including salary expectations and resume, to careers@ckua.com. There is some urgency to filling this role given a pending retirement, so please submit your expression of interest as soon as possible. We are looking for the right person and will consider candidates as they present themselves.

CKUA welcomes applications from all qualified individuals. We are particularly interested in and encourage applications from equity-seeking communities, including women, racialized and Indigenous persons, persons with disabilities, and persons of all sexual orientations and gender identities/expressions